

MIKE HENRY TRAVEL INSURANCE PRIVACY POLICY



MIKE HENRY

The protection of your privacy is important to us, and we are committed to acting in accordance with the Privacy Act 1993.

Mike Henry Travel Insurance is a business division of IAG New Zealand Limited (IAG), 1 Fanshawe Street, Auckland. Mike Henry Travel Insurance collects, holds and uses your personal information for insurance-related and marketing purposes.

The intended recipient of your information is Mike Henry Travel Insurance. We may also give your information to and obtain it from others, including other business divisions of IAG (although we're not obliged to), our suppliers, your financiers, and the insurance industry, including the Insurance Claims Register Limited where records of claims are kept. Information from you or about you may be stored physically or electronically, including offshore facilities, by IAG, any other IAG company or any supplier (with whom we have a contractual arrangement). We will take reasonable and appropriate steps to protect this information from unauthorised access or disclosure.

Failure by you to provide accurate and complete information may result in your application for insurance being declined, your claim being reduced or declined, or we may void your policy from the outset. If anything changes, you must also tell us.

You may request access to, or correction of, the information we hold about you by writing to us or telephoning us on 0800 65 77 44.

You agree that Mike Henry Travel Insurance is authorised to collect, hold, use and disclose your personal information in accordance with this privacy policy. Where you provide Mike Henry Travel Insurance with personal information about any other person for insurance-related purposes, you confirm that you have the authority of those persons to disclose such information and to authorise Mike Henry Travel Insurance to collect, hold, use and disclose the information for insurance-related and marketing purposes in accordance with this privacy policy.

As part of our commitment to providing the best possible service to our customers, Mike Henry Travel Insurance may record telephone calls for quality assurance and training purposes. We encourage you to review this privacy policy on a regular basis as it may be updated in the future.

If you have any concerns or queries in relation to our privacy policy please contact:

The Privacy Officer
IAG New Zealand Limited
Private Bag 92130
Victoria Street West
Auckland 1142